

GENERAL AND SUPPLEMENTARY CONDITIONS TO THE TOURISM SERVICES CONTRACT

In general, requests for services will be governed by the following conditions:

A) APPLICATIONS AND PAYMENTS:

1) Payments prior to the final confirmation of services by the Agency are for the purpose of a reservation on account of the bigger amount. The final confirmation of the respective services and final prices will occur with the total cancellation of the agreed price, the issuance of tickets and/or Service orders (vouchers) and the issuance of the corresponding invoicing.

2) The price and/or reservation of the services that make up the tour or services are subject to change without notice when there is an alteration in services, changes in costs or expected exchange rates, for reasons not attributable to the parties.

3) Credit transactions must meet the specific requirements laid down for them. The client must complete the payment of the price and balances within the terms and conditions established in the contract with the banks that finance them. The Agency is in charge of the professional information of all the products and services it sells, as well as the details of the trip and requirements related to the personal documentation of passengers to enter or transit at the chosen destination outside the country and the requirements related to visas and other borders and customs paperwork.

4) At the time of quoting, the site and/or the sales executive will show, display and/or offer the cheapest rate available at the time of the quote found in the GDS (Global Distribution System for Air Reservations and/or Ground Services) at the time of the query: these tariffs, in general, do not allow for changes or refunds and, at the sole discretion of the provider, they may admit changes with penalties and/or rate differences or refunds with penalties that do not depend on the will of this company.

B) PRICES INCLUDE:

The services specified in the itinerary corresponding to what was contracted. Round-trip transportation, when this service is expressly included in the detail of services, with the type, characteristics and category that appears in said detail, according to whether the service is regular, charter or with block off system and according to the destination with or without stopovers and/or connections; Assistance to the traveler in accordance with the terms of service if it and/or its modality is expressly indicated in the respective voucher; Accommodation in the hotels mentioned in the itineraries or, in case of change, others of the same or higher category, in single, double or triple rooms, depending on the number of passengers accommodated, with private bathroom and taxes included, unless expressly stipulated otherwise and/or except in cities and/or countries that charge overnight fees directly to the passenger; Meal plan as indicated at each opportunity; visits and excursions that are mentioned. Transfers to and from airports, terminals and/or hotels, when indicated. The number of days of accommodation provided for in the service voucher, considering that the day of hotel accommodation is computed from 03:00 pm and ends at 12:00 pm of the following day, regardless of the time of arrival and departure and/or the full or partial use of the hotel service. Considering that the hotel legislation is locally established, if for reasons inherent to it the end time of the accommodation is before twelve o'clock, the rooms may be occupied until the check-out time indicated by the hotel upon check-in, and this company will not be able to make

any modification to this circumstance, nor attend to special situations. When the time limit is past, the passenger must pay the hotel the corresponding rate, according to the current and/or rack or counter rate that may vary with respect to the one contracted with the agency. The duration of the tour will be indicated in each case, taking as the first day the one established in the travel documentation, and as last one, the day of departure from the destination, regardless of the departure or arrival times, from origin and to destination, respectively. Hotel services: in general, hotel establishments have a small number of rooms with triple availability, so it usually happens that triple rooms are made up of a double room to which an additional folding roll away bed is added, which could limit comfort. This limitation is accepted by the passenger, releasing the hotel, this company and/or the wholesale operator from any liability to the respect. Services in the United States of America and Mexico: the rooms usually have two queen-size beds, in which it is allowed to accommodate one to four people at the same rate; so when DBLFP is indicated, both in Mexico and in the United States of America, it is understood that these are rooms that accommodate up to 2 adults and up to 2 children up to 12 years old, in the same room, with two queen-size beds, if health requirements and until further notice. The categories of hotels included in the itineraries are the official ones granted by the tourist authorities of the geographical location in which they are located and their granting and control is administrative. The Company assumes no responsibility for the criteria governing this Control and granting.

C) SERVICES OR ITEMS NOT INCLUDED:

- 1) Extras, drinks, meals, washing and ironing of clothes, tips, personal expenses, excess baggage, telephone calls, boarding fees, penalty for failure to check-in online, tolls, unless otherwise specified, service fees, VAT and/or other taxes, customs, immigration or reservation management fees, cost and/or expenses for vaccinations, biochemical tests and/or analyses and/or any other expense derived from the health requirements required for entry to the destination or return to the country, current and/or future withholdings or collections, costs and/or expenses derived from the urgent or express obtaining of travel documentation, or any other service that is not expressly indicated in the service order issued by this company;
- 2) Entrance fees to museums, archaeological sites, attractions, national parks, optional excursions, local taxes and/or fees, communications, additional expenses caused by cancellations, delays in the departures or arrivals of means of transport, or for unforeseen reasons unrelated to this company;
- 3) Meals while traveling by road, except for those that are expressly included in the programs.
- 4) Expenses and interest on credit operations.
- 5) Costs for visas and/or entry authorizations to the chosen destination when required (e.g. ESTA).
- 6) Expenses for the extension of services or stays due to the voluntary wish of the passengers, or due to fortuitous events, force majeure or situations beyond the reasonable control of the organizer and in general of any concept that is not specifically detailed in the corresponding itinerary, nor situations of being stranded for health reasons, as established by government authorities;

7) In the case of vehicle rental, fuel costs, tolls, GPS, taxes, excesses or deductibles for accident, damage, theft and optional or compulsory insurance, unless expressly indicated and described to the contrary;

8) The agency will only ask the airline for the passenger's preferred seat, which may or may not cost extra, but does not guarantee that the airline will be able to allocate the requested seats;

9) Travel Assistance Service. It is essential, for your safety, to hire a travel assistance service according to the type and characteristics of the trip, destination, coverage required (e.g. Schengen Treaty, in the case of travellers to Europe, Eurozone) or other areas and/or countries that require it; specifically to cover pandemic situations of assistance and untimely cancellation of travel due to border closures. The agency will not be responsible for situations that may be covered by travel assistance services. The passenger must choose between the coverages that best protect his/her age and health situation.

D) LIMITATIONS ON THE RIGHT OF STAY:

This company -or the local operators- will have the right to make leave the tour at any point in the itinerary any passenger whose disruptive conduct, way of acting, state of health and/or other serious reasons in the opinion of this company -or local providers in each destination- cause danger and/or inconvenience to other travellers and/or that could jeopardize the success of the excursion and/or its normal development. In such cases, the penalties established in the chapter "Alterations or Modifications" will apply. In all cases, it is an essential condition that passengers act in good faith, respect for the people who make up the group, their property, the facilities of the hotel establishments, means of transport, places of visit or excursions and guides, all in accordance with standards of conduct that allow and facilitate group coexistence at all times. In addition, the passenger undertakes to adopt all health and safety measures established by the authorities of the place of destination, hotel establishments, airlines, carriers, restaurants, etc. The passenger is obliged and takes responsibility for carrying out the health tests required by authorities or companies linked to the trip. You should always check if the provider or authorities have health standards required as a condition of entry, according to your nationality or age condition.

E) DOCUMENTATION:

For trips abroad, the agency informs and the passenger must pay special attention to the current legislation in each case with respect to the chosen destination. This company has informed you clearly and reliably and well in advance about the requirements demanded by the immigration authorities, customs and/or sanitary requirements of the destinations included in the tour, and it is the sole responsibility of the passenger to have the personal documentation required by the authorities in each case and destination. It is the passenger's obligation to obtain and present the documentation at the times when it is required by the immigration, police and/or health authority and/or whoever corresponds according to the type of trip chosen. It is the passenger's personal and exclusive obligation to have vaccination certificates and/or health documentation and/or health passport and/or any other name determined by the health authority at the place of origin and/or destination of travel, with respect to himself and those in his care. This obligation extends to having installed and updated the applications that may be required by the health authorities of the place of destination and/or origin, on their mobile devices. The passenger is responsible for properly

informing itself about the necessary documentation, visas and vaccinations, as well as the immigration and health requirements of the foreign countries. As you have been informed and have a duty to be informed, the agency is not responsible for deficiencies of any kind in the documentation, processing and/or lack of visas, errors in the issuance of personal documents, validity of passports and/or other travel documents, permits for travel with minors, etc. In case of documentation not presented properly, visas and/or vaccinations that prevent the passenger from leaving, entering, staying and/or transiting in any country, the conditions established in the "Alterations or Modifications" section apply. If the passenger has a nationality other than United States, he/she must report this situation to this company and request to be informed about the requirements by the destination of your trip according to the nationality you hold. In case of traveling with minors, passengers must carry all the documentation required by the immigration authority.

It is the passenger's responsibility to pay special attention to the information provided by the Travel Agent about the chosen destination and about the travel protocols, safety of hotel establishments, shipping companies and airlines, especially in times of pandemic or post-pandemic COVID-19, as measures of each country or jurisdiction may vary substantially according to the evolution of the health situation in each country. You will need to complete the Health and/or Immigration forms that correspond and it is the passenger's obligation to comply with what is indicated therein by the authorities. It's Responsibility of the passenger to duly and correctly inform the Travel Agency of all his personal data and of the persons travelling with him, both in terms of names complete and correct, nationality, numbers and type of document required, and other data that may be requested according to the destination; You will need to report whether the passports and/or other documentation required for travel are duly up-to-date and in adequate, legible and good condition, as well as the necessary contact details requested by airlines and/or carriers and/or operators, for security reasons and in accordance with international standards regarding PNR. It is the passenger's obligation to inform the Travel Agency in writing of any special needs required both in flight and in airports and excursions. Depending on the chosen travel destination, there may be sites, excursions and/or places with difficulty or impossibility of access to people with reduced mobility, which is why it may happen that some excursion(s) cannot be provided by the local tour operator due to not being possible. In such cases, information will be provided on which tours or excursions could be prevented from taking place and/or affected in its development. Services not rendered due to this circumstance are non-refundable.

To travel abroad, minors under 18 years of age must have express authorization, granted by both parents and duly notarized.

If the child travels with both parents, in addition to the identity and visas of the entire family group, they must also show the original of the marriage certificate (original) or the legalized birth certificate in order to prove relationship, judicial testimony of adoption or other public instrument that fully attests to the bond they invoke, or of the Guardianship or Conservatorship.

If the minor travels with only one of the parents or guardians, in addition to the above-mentioned requirements, he/she must show, before the national immigration authority, the authorization of the parent who does not travel, also duly notarized. If one of the parents has died, a death certificate must also be provided.

Due to international standards, all travel documents must have an up-to-date photograph of the minor to whom the identity document relates.

The Agency and the passenger are responsible for obtaining the information from the official bodies.

This company will not be responsible for the processing and validity of the documentation of the traveler and their companions, nor for the inconveniences that for this reason the passenger may suffer, who will be responsible for all the expenses that correspond to delays and/or abandonment of the trip due to lack or deficiency of the documentation required.

F) CANCELLATIONS:

1) In the case of cancellations that affect confirmed services contracted by the Agency, the refund requested before the trip will be subject to the contractual conditions under which the respective companies, hotels and/or destination operators operate. In all cases where a reimbursement will be done, the Agency may retain the price of the expenses incurred plus a commission of ten per cent of the services contracted with third parties. The deadlines for cancellations will begin to run from the moment this company receives reliable notice of the notification of cancellation of the trip. The sums resulting from the application of penalties for cancellations in any circumstance or the deposit for registration to the tour will not be refundable, will not be compensated or applied to subsequent hires. In the case of the sale of air tickets, the rules of the Contract of Carriage by Air apply and, in particular, the conditions established by each airline for the fare purchased by the passenger, considering that airfares are always quoted on the basis of the lowest rate with restrictions.

2) In case of withdrawal from credit operations, there will not be reimbursement of the amounts paid to the travel agency for reports, administrative costs, stamps and interest, if any.

(3) In all cases, must be especially taken into account the contracting conditions of the respective service (v.gr. hotels, cruises, ski resorts, insurance, national or international air, chartered or regular, etc.), as well as if it is a special event -Revelillón, Carnival, Mardi Grass, Boat Show, Fairs, Congresses, etc.- since, in each case and each provider, impose its specific contracting conditions. During the time of special events, the cancelled hotels will be non-refundable.

4) In the case of non-scheduled flights, charter flights or flights in which the Travel Agency has BLOCK OFF, shall apply in each case the regime established by the carrier, in accordance with the rules of the respective commercial air transport contract (Montreal Convention and federal statutes). In case of group trip, the terms and conditions will be previously informed to the agency and the travelers with respect to the deadlines and payment methods established by the carrier. In the event of delays in flight departures, the specific rules of the Commercial Air Transport Contract apply. If the passenger does not show up to board and/or take the established services on the day, time and place indicated, the passenger will be considered as a "NO SHOW" and will lose the total value of the air service, according to commercial aviation regulations. Likewise, if you do not show up for services, for whatever the reason, the respective terms and conditions of contract will apply.

5) In the case of cancellations due to failure to reach the number to form the minimum group of

passengers intended for the excursion to take place, or for any other justified reason, the registered passengers will only have the right to a refund of sums paid up to the time of notification.

6) Passengers who voluntarily desist from using any of the contracted services during the trip shall not have the right to demand a refund of any sum or compensation for the services voluntarily forfeited.

7) Returns or refunds in case of cancellation of travel for reasons inherent to the passenger. The following penalties will apply, unless the provider determines other conditions regarding the service specially hired, which will be informed when hiring:

- More than 30 calendar days before the date of initiation of the services: 40% of the total amount of the purchase.

- Between 29 and 15 calendar days before the date of initiation of the services: 50% of the total amount of the purchase.

- Between 14 and 5 calendar days before the start date of the services: 70% of the total amount of the purchase.

- Between 4 calendar days before and the end date of the services: 100% of the total amount of the purchase.

These penalties may be in addition to those established by the operator and/or service provider in its General Terms and Conditions and those that are reported in the case of services with penalties other than those listed. The sums resulting from the application of penalties for cancellations in any circumstance or the amounts given as a reservation will not be refundable and will not be offset or applied to subsequent contracts. In the case of the sale of air tickets, the rules of the Air Carriage Contract and, in particular, the conditions established by the airlines in the fare base purchased by the passenger, apply. In the case of voyages in which maritime services are contracted, the conditions established by the Shipowner and/or operator of the vessel also apply, in relation to travel conditions and cancellation penalties.

G) TRANSPORTATION: REGULAR, NON-REGULAR or CHARTERS.

The provisions of the previous point apply. Notwithstanding this, in these cases it will only be reimbursed the proportion of the price corresponding to ground services if applicable (hotels, board, excursions) as determined by the organizer, according to the modality with which the service provider operates. Since the passenger has been duly informed by the Travel Agency of all the details of the trip in the first document or information issued by this company, and that air providers and/or carriers can produce for reasons of better service alterations in schedules, postponements and/or cancellations, amenities and/or equipment used, etc. the agency has no responsibility other than to provide proper and accurate information and states that in the case of commercial air transport, the rules on the contract of carriage by air and its provisions apply. It is informed that the air transport ticket is valid for one year from the date of its issuance, regardless of the dates of departure and return and which, once issued, constitutes the only contract between the carriers and the passenger. It is imperative that, in addition to the booking and payment of the other services, the passenger takes out insurance which coverage includes the costs of cancellation of

the transportation. To make it effective, the passenger must make the respective claim to the insurer. In accordance with the laws in force, when transportation is carried out by air, land, lake, river or sea, the traveler is subject to the rules of each contract, so that the compensation that may be due and that may be paid by those responsible will be paid to the beneficiaries, interested parties or legal representatives directly in the currency, opportunity and place determined by the person responsible for the service.

Notwithstanding the fact that the passenger must strictly comply with the schedules set by the airlines and/or carriers regarding presentation at the boarding counters. Consequently, the passenger is expressly notified that the departure and arrival times are tentative and may be modified as decided by the carrier or the airport authorities. Therefore, the Agency is exempt from any liability due to such contingency and its consequences on the development of the passenger's itinerary. The Travel Agency is not responsible in any case for delays, schedule changes, or cancellations of flights, nor of the expenses that such a situation causes, taking into account the the legislation on commercial air transport. The passengers who do not show up to board will inexorably lose the amount paid and the possibility of making changes and/or claims regarding reservations with locks and/or charters.

The baggage allowance on the flight is that allowed by the fare chosen by the passenger, and on the tours, it will be one bag per passenger, and will be subject to the limitations and regulations on weights and measures imposed by the carriers according to the means of transport used; and in all cases, it is transported at the expense and risk of the passenger. It is suggested to control the weight allowed by the airlines carriers, since in the case of using different carriers, it may vary, as well as the dimensions of the carry on and checked baggage, especially if the flights are from different companies or are not all registered in the same reservation. Also, the passenger has the obligation to supervise his/her carry-on baggage and/or unchecked baggage during the entire time of the transportation since transportation companies are not responsible, in accordance with current legislation. The agency is not responsible for damage to and/or loss of baggage.

H) ASSIGNMENT AND TRANSFER:

The right conferred on the client by the tourist services contract may be assigned or transferred to other persons for up to 30 days before the date of departure, provided that the requirements of the carrier, the hotel or the service provider do not preclude this and the passenger notifies such decision in a reliable manner to the company no less than 30 days prior to the departure date. In the event that the passengers are of different ages (adult-minor), the price will be adjusted to the rates current at the time of the request. In all cases of assignment or transfer, the Travel Agency may receive a charge of 10% of the agreed amount. Due to international security standards, the tickets that make up the contract of carriage by air and/or sea are not transferable to third parties, as well as all those services that by the provision of the provider do not allow such assignment.

I) LIABILITY:

1) This company may act as a wholesaler or retailer, as the case may be; but it will always be an intermediary in the booking or hiring of the different services linked to and included in the respective tour or service reservation: hotels, restaurants, means of transport or other providers.

2) This company is not responsible for extraordinary or unexpected events (force majeure), climatic, natural, pandemic and epidemic phenomena, situations of armed conflict that occur prior to or during the tour, that impede, delay or in any way hinder the total or partial execution of the services committed by this company.

The Agency will inform the passenger in the event of situations of conflict that could occur at the place of destination and the passenger, duly informed, will personally decide whether or not to carry out the journey. It is stated that all travel is dependent upon and subject to the health and/or immigration provisions of the country of origin and destination at the precise time when the trip must begin or end. It is stated that this company does not form any economic group nor does it have any association with shipping companies, airlines, hotels or other companies or organizers of excursions, competitions, promotions, resorts or other tour organisers, as well as with other retail Agency.

3) Passengers are required to hire travel assistance according to their age range and geolocation of the chosen destination, which must cover the entire length of stay in accordance with the trip and the minimum service values required in the place of destination. The passenger should check whether there are any special requirements in this regard at his or her travel destination. If they do not do so, it is understood that they assume in all risks of any nature that may arise to you, your property and/or third parties. Any assistance to the traveler must cover the "pandemic" contingency for attendance and cancellation or suspension of travel and illness caused by the SARS COVID-19 virus.

4) The personal data contained in the travel bookings contracted through this company are processed in accordance with current regulations and will be kept for the shortest necessary time. Only those data that are essential to carry out the bookings for the chosen services will be shared. Regarding personal data: the owner of the personal data has the right to exercise the right of access to the same, free of charge. The owner may at any time request the removal or blocking of his/her name from the databases in which his/her data is located. In all communication for advertising purposes that is made by mail, telephone, e-mail, Internet or other distance means must be indicated, expressly and highlighted, the possibility for the owner of the data to request the removal or blocking, in whole or in part, of his or her name from the database.

J) ALTERATIONS OR MODIFICATIONS:

1) The providers reserve the right, for technical, operational and/or force majeure reasons - including for reasons of epidemic or pandemic measures and health and migratory measures of the different countries in which the service is provided, to totally or partially alter the daily arrangement and/or services that make up the tour, before or during its execution.

2) Unless otherwise expressly stated, the hotels stipulated may be exchanged for another of equal or higher category within the same urban center at no charge to the passenger. With respect to these variations, insofar as they are carried out for reasons of better comfort, service and/or force majeure, the passenger will not be entitled to any compensation.

3) The travel agency shall have the right to cancel any tour when any of the following circumstances occur:

(a) Force majeure and acts of God;

(b) When, in the case of individual trips, the agency, having acted with due diligence and foresight, is unable to dispose of all the reservations for hotels, transport or other essential services for individual trips, in accordance with the itinerary presented and provided that it is up to date with its financial obligations to those who were to provide them;

(c) When the alteration of fares or currency exchange rates forces a substantial increase in the price of the trip and this gives rise to the consequent cancellations among the persons registered;

d) When a sufficient number of registrations has not been reached, provided that this has been mentioned in the clauses or conditions of the contract and in the respective advertisements or brochures, and that the cancellation is communicated to the travellers at least ten (10) days in advance. In order to allege such a cause, it will be necessary that the agency has not charged the clients an advance payment of more than twenty (20) percent of the price set for the trip.

4) Once the journey has begun, the suspension, modification or interruption of the services by the passenger for personal reasons of any kind will not give rise to a claim, refund or reimbursement. Interruption of services due to cause attributable to the passenger entails costs. In all cases, the travel agency undertakes to provide technical assistance so that the passenger can continue their journey in the best possible conditions according to their reach. The passenger will have to bear the costs of the return trip in advance, according to the penalties charged by the airlines.

JURISDICTION/VENUE/CLASS ACTION WAIVER/LIMITATION OF

DAMAGES/NOTICE OF CLAIM: These Terms and Conditions shall be governed by and construed in accordance with the laws of the State of Nevada without regard to conflict of law principles. Any dispute arising from the contract shall be litigated in a court of competent jurisdiction in the County of Washoe. You agree you will only bring claims in your individual capacity and not as a plaintiff or class member in any purported class action or representative proceeding. The company shall not in any case be liable for other than compensatory damages, and your payment of a deposit on a trip means you agree to these conditions of sale and expressly waive any right to punitive damages. You understand and agree no claims will be considered and you will not bring suit against the company unless you have first provided a typewritten notice of claim within 30 days after the trip or cancellation of the trip.

M) ACCEPTANCE OF THE TERMS OF CONTRACT:

The fact of making the payment of the registration fee or the reservation of the trip, implies on the part of, both the agency and the passenger(s) that are fully aware of and in full compliance with these General Conditions. All the services offered are subject to the modalities, cancellation and/or refund conditions established by tour operators, airlines and, fundamentally, health provisions established by the government and/or immigration authorities of each of the destinations. These general terms and conditions are provided in person, or by digital means (e-mail) or by any other means consented to by the parties for the contract and are also published on the website www.inxtoperegrinaciones.com